

MEGAN BARRY  
MAYOR



## METROPOLITAN GOVERNMENT OF NASHVILLE AND DAVIDSON COUNTY

DEPARTMENT OF FINANCE  
OFFICE OF FINANCIAL ACCOUNTABILITY  
700 2<sup>nd</sup> Avenue South, SUITE 201  
NASHVILLE, TENNESSEE 37210

March 17, 2016

Mark Macy, Director  
Department of Public Works  
750 South Fifth Street  
Nashville, TN 37206

Dear Mr. Macy:

The Office of Financial Accountability has completed a review of a selected number of the FY15 Budget Key Measures Results as reported to the Office of Management and Budget for the year ended June 30, 2015. The purpose of the review was to verify the accuracy of your department's reported results.

We randomly selected and tested program results that constitute a minimum of 10% of the department's total reported program budgets. We have completed our review of the supporting documentation and test of the computation of the reported result of the selected FY15 key measure. The result of the testing is attached for your review.

We appreciate the assistance provided by your agency during the course of the review. If you have any questions, please call me at 615-862-6712.

Sincerely,

*Kevin Brown*

Kevin Brown, CMFO, CICA  
Finance Administrator

Encl

CC: Talia Lomax-O'dneal, Director of Finance  
Sharon Wahlstrom, Department of Public Works  
Paul Hiltz, Department of Public Works  
Fred Adom, CPA, CGMA, CICA, Director, Office of Financial Accountability, Department of Finance  
Essie Robertson, CPA, CMFO, CICA, Office of Financial Accountability, Department of Finance  
Aaron Davis, CICA, Office of Financial Accountability, Department of Finance  
Ken Hartlage, Office of Management and Budget, Department of Finance  
Alicia Viravouth, Office of Management and Budget, Department of Finance

## ATTACHMENT I

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Department: Department of Public Works

Purpose: To verify the accuracy of the department's performance measures as reported to the Office of Management and Budget.

Scope: FY 2015

Methodology: The Office of Financial Accountability randomly selected a sample that consisted of a minimum of 10% of the department's reported budgeted program dollars.

Total Reported Budget: \$78,390,700

Program: Roadway Maintenance Program

Total Tested Budget: \$23,840,600

Percent Tested: 30%

Performance Measure: Percentage of customer inquiries appropriately resolved within 30 days

**Reported Data: 95.81%**

**OFA Calculation: 95.81%**

Was selected reported performance measure verified? Yes